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2ND QUARTER | 2024 NEWSLETTER

penzance estate
special rating area • hout bay

Chairperson's address

Dear Residents,

As the year draws to a close, I find myself reflecting on the journey we have shared over the past five years. It has been an incredible privilege to serve as the Chairman of the Penzance Estate CID, working alongside a dedicated group of volunteers and community members who have made our estate a place we can all be proud to call home.

During my tenure, we have accomplished significant milestones together. Our beautification projects, including the renovation of the Penzance Estate entrance and the landscaping of the verges, have enhanced the aesthetic appeal of our neighbourhood. The successful resurfacing of Armour Road stands as another testament to our collective efforts.

Public safety has always been a priority, and I am proud of the robust security measures we have put in place. From installing ClearVu fencing along the perimeter with the greenbelt to deploying 63 CCTV cameras in high-risk areas, we have taken substantial steps to ensure the safety of our community. The implementation of the First Alert Monitoring System has further bolstered our security, and our decisive management of the attempted land invasion on the greenbelt, in collaboration with the CoCT Mayor and other high-ranking officials, was a crucial achievement.

These successes were made possible by the hard work and dedication of our volunteer board members, and I am deeply grateful for their unwavering commitment to our community.

However, the time has come for me to step down as Chairman. I will be resigning from my position at the upcoming Annual General Meeting this December. It has been an honour to serve in this role, but I believe it is time for new leadership to continue the momentum we have built.

I would like to take this opportunity to invite residents to consider nominating themselves for the position of Chairman. Our community thrives on active participation, and I encourage anyone who is interested to step forward. If you are considering this role, I would be more than happy to have a conversation with you to discuss the position and its responsibilities in more detail.

Thank you for your support over the years. I look forward to seeing the continued growth and success of Penzance Estate under new leadership.

Kind regards,
Mariette Armitage
Chairman, Penzance Estate CID

meet the Gardeners, McDonald and Rashied •••





Beautification Update

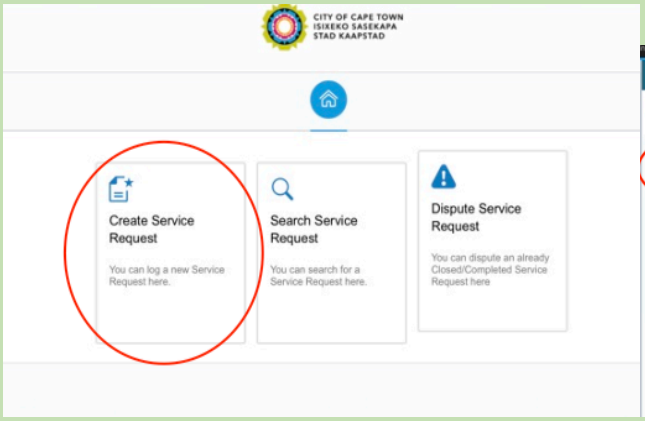
Over the past couple of years, our neighbourhood has undergone a remarkable transformation, thanks to a series of beautification projects focused on landscaping and the successful renovation of some pavements. These efforts have enhanced the aesthetic appeal of Penzance!

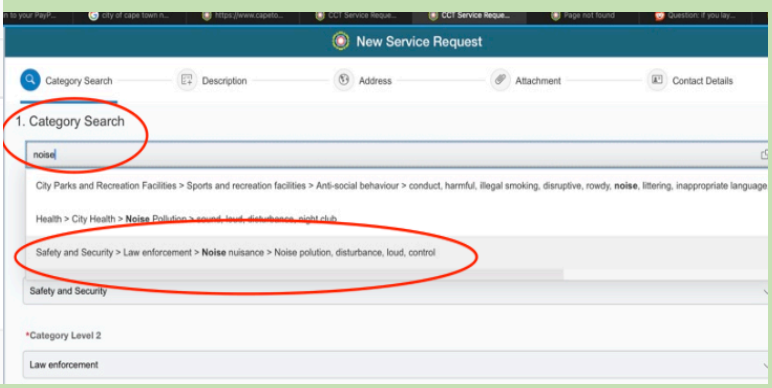
We wish to thank everyone who contributes by offering us water for our projects and hope that this will continue especially over the dry and hot summer months.
Please be kind to your two gardeners, McDonald and Rashied, who are doing an excellent job keeping our verges and roads clean.
Be mindful when walking your dogs, don't let them roam onto the verges that have been landscaped and PLEASE remember to pick up after your pooch.

If you want to get involved in any of the beautification projects, you are welcome to contact Friedel McLachlan.
Thank you!

Noise Disturbances

If you wish to report a noise disturbance, you can do so on the City's e-services website by submitting a C3 service request. Under Category Search, type in noise/noise pollution. You can then describe the complaint, include an address or ERF number and add in some photographs. Eservices1.capetown.gov.za





Security Update

Over the past three months, the Penzance area in Hout Bay has experienced several security incidents which have been effectively managed by our comprehensive CCTV system and responsive security team. Below is a summary of the incidents captured by our CCTV, the responses made, and reported issues from the community WhatsApp group.

CCTV Incident Summary (number of times cameras triggered based on movement/analytics)

- May: 998 CCTV triggers with notable incidents including suspected workers on the property and intruders
- June: 1277 CCTV triggers with notable incidents including intruders and suspicious activities
- July: 685 CCTV triggers with notable incidents including attempted trespassing and suspicious persons

Security Responses (the number of times the above triggers required response to check)

- May: 18 CCTV camera triggers resulted in armed response checks
- June: 32 CCTV camera triggers resulted in armed response checks
- July: 15 CCTV camera triggers resulted in armed response checks

Reported Incidents on WhatsApp

- May:
  * Intruder: Man in black Wellington boots jumping over a wall
  * Fire: reported on the green belt
  * Suspicious activity: Man in a blue jacket trying to open car doors
  * Suspicious person: Individual carrying heavy metal poles
  * Intruder: Intruder reported at a specific address
- June:
  * Break in: 2 suspects stole equipment from painters on site
- July:
  *Attempted trespassing: 4 youths attempted to climb over a fence
  *Suspicious person: man in sky blue top looking into properties and entering a garage

Camera System Enhancements

Our CCTV system consists of 58 camera feeds, including several thermal imaging cameras. These cameras are integrated with an advanced analytics program that automatically records 12 seconds of video for our operators to review and escalate as needed. We have upgraded several cameras to enhance our monitoring capabilities.

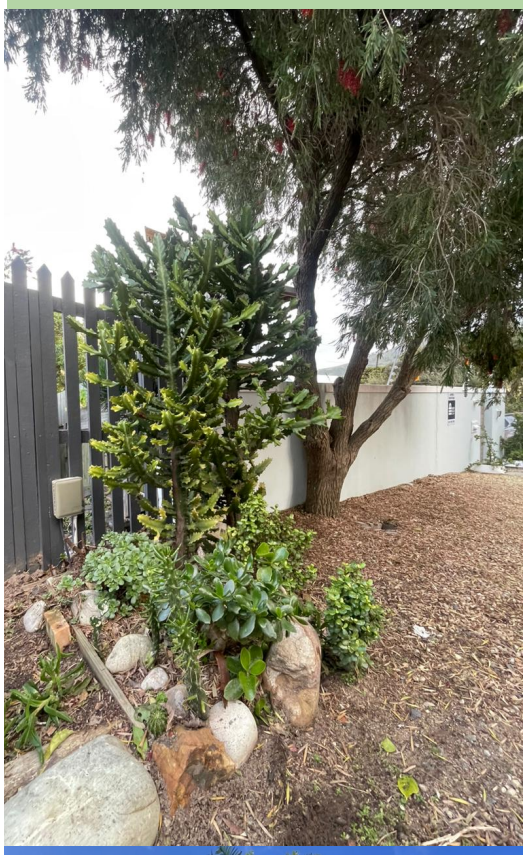
Crime Rate and Infrastructure

Despite reported incidents the Penzance area continues to maintain a relatively low crime rate compared to other regions. Our security infrastructure includes weekly inspections of all fence lines by our contractor ensuring all areas remain secure. Except for storm damage to some private residence fencing the overall condition of the fence lines is satisfactory.

Conclusion

The proactive measures coupled with our robust CCTV system and diligent response team have significantly contributed to maintaining security in the Penzance area. We remain committed to enhancing our security measures to ensure the safety and well-being of our community.

Warm regards,
The Penzance Safety Committee





A few reminders…





Proposed Shopping Centre - Register as an Interested & Affected Party

For those who wish to register as interested and affected parties or submit comments in writing, you can email Monique Sham of MS-EC Environmental Consultants via email monique@ms-ec.co.za.

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Dog Walkers

A gentle reminder to all those with furry friends, to please pick up after them as you walk our lovely neighbourhood streets. We would also ask that you keep your dogs away from verges that have been newly planted. Let's all help to maintain a healthy and happy environment for dogs and people alike. Thank you!

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30 km/h Speed Limit

A further reminder to all that Penzance Estate is a 30km/h zone and we request all residents to pay careful attention to this while driving along our streets.

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Suggestions

We would like to hear your suggestions for improving our CID so please send them via email for comment.

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POPIA Act

In accordance with the Protection of Personal Information Act, 4 of 2013, should you no longer wish to receive communication from the Penzance Estate CID, please email penzanceestate@gmail.com and ask to be removed from the distribution list.

Contact us on penzanceestate@gmail.com with ideas!

Are you a member?

If you are not yet a Member of the CID, please remember that only Members are able to vote at the AGM.
So, sign up, and have your say!

Download the required documents here and email a completed and signed copy to penzanceestate@gmail.com
Note that if your property is held in the name of a corporation or trust, supporting documentation is required.